

Level 2

CUSTOMER SERVICE PRACTITIONER

Duration - 14 months

APPRENTICE JOB ROLES

Various job titles - interfacing with internal & external customers in Patient Facing and Non-Patient Facing Departments:

- Reception areas
- Patient Access Medical Records
- Legal Services



OTHER -

IT skills qualification Microsoft packag Access and Power Team working





- 4 GCSEs grade 9-4 or equivalent including Maths & English
- Basic working knowledge of Microsoft Word, Excel and Outlook
- No formal work experience in employed capacity is required
- Ability or willingness to learn how to communicate effectively and sensitively with colleagues, members of the public and others from a variety of backgrounds
- Effective team player

DESIRABLE QUALITIES

on es e.g. erPoint Work experience in a customer service environment

Depending on location:

Work experience in a care environment



Level 2 CARPENTRY & JOINERY

Duration - 24 months

APPRENTICE JOB ROLES

Estates

Carpentry Apprentice





GCSE IT qualifica (Grade A*-C /9-4 or equivalent





- GCSEs including Maths, English and Science (Grades A*-C /9-4) or equivalent
- Experience of team working
- No formal work experience in employed capacity is required
- Manual dexterity to handle tools and components
- Accurate data entry and keyboard skills
- Ability to pay close attention to detail
- Effective communication skills
- Good interpersonal skills
- Good organisational skills

DESIRABLE QUALITIES

tion

Interest in carpentry or building - could be through hobbies or other interests Ability to complete tasks effectively

Ability to exercise initiative



Level 3 BUSINESS ADMINISTRATOR

Duration - 18 months

APPRENTICE JOB ROLES

Various job titles – supporting teams in a clerical and administration capacity:

- Patient Facing Departments
- Non-Patient Facing Departments



OTHER

BTEC/Level 2 Business Administration

ECDL/CLAIT/GCSE or equ

Microsoft packages e.g. A PowerPoint





- GCSEs including Maths, English and Science (Grades A*-C /9-4) or equivalent
- Good working knowledge of Microsoft Word, Outlook and Excel
- No formal work experience in employed capacity is required
- High level of accuracy and attention to detail
- Effective team player

DESIRABLE QUALITIES

iivalent ccess and Team working

Work Experience in an administration environment

Experience of liaising with the public on the telephone and face to face

Experience of team working could be at school/college

Some knowledge of administrative working processes and procedures



Level 3 PHARMACY TECHNICIAN

Duration - 24 months

APPRENTICE JOB ROLES

Trainee Pharmacy
Technician



OTHER -

IT skills qualification Microsoft package Access and Power Team working





- GCSE's: Maths 4/C, English and Science (at 4/C or above) and 3 other subjects at a minimum of grade 4/C or
- Pharmacy services QCF Level 2 (or equivalent) with 12 months current experience and hold a Functional Skills level 2 in Maths and English or
- Three A levels, one of which is a relevant science subject and Maths 4/C (GCSE or equivalent)
 or
- Degree in science or humanities and Maths 4/C (GCSE or equivalent)

DESIRABLE QUALITIES

on es e.g. erPoint Work experience in a customer service environment

Depending on location:

Work experience in a care environment



Level 3 ENGINEERING TECHNICIAN Duration - 48 months

APPRENTICE JOB ROLES

Estates

Engineering Apprentice





GCSE IT qualification A*-C /9-4) (or equiva

Work experience in a environment





- GCSE including Maths, English and Science (Grades A*-C /9-4) or equivalent
- Experience of team working
- No formal work experience in employed capacity is required
- Manual dexterity to handle tools and components
- Accurate data entry and keyboard skills
- Ability to pay close attention to detail
- Effective communication skills
- Good interpersonal skills
- Good organisational skills

DESIRABLE QUALITIES

n (Grades alent) an NHS Interest in mechanical/ electrical engineering - could be through hobbies/interests

Ability to complete tasks effectively

Ability to exercise initiative

Willing to travel to Training Providers site weekly



Level 3

LIBRARY, INFORMATION & ARCHIVING ASSISTANT

Duration - 18 months

APPRENTICE JOB ROLES

Library Assistant Apprentice



OTHER -

Knowledge of Micros packages e.g. Access PowerPoint

Work Experience in a administrative workp





- GCSEs including Maths, English and Science (Grades A*-C /9-4) or equivalent
- High level of computer literacy
- Good working knowledge of Microsoft Word, Excel and Outlook
- No formal work experience in employed capacity is required
- Experience of team working could be at school/college
- Excellent verbal and written communication skills
- Good interpersonal skills
- Good customer care skills
- Good organisational skills
- Ability or willingness to learn how to communicate effectively and sensitively with colleagues, and others from a variety of backgrounds

DESIRABLE QUALITIES

soft and

in lace Experience of liaising with the public on the telephone and face to face

Experience in the NHS

Practical experience of Internet use and email in a work context



Level 5 NURSING ASSOCIATE

Duration - 24 months

APPRENTICE JOB ROLES

Trainee Nursing Associate

(Currently career progression route only)



OTHER -

Care Certificate of equivalent

NVQ level 2 or 3





- Maths and English GCSE Grade 4
 (C) or above or Level 2 Functional
 Skills in Numeracy and Literacy
- Minimum of 12 months current experience as an HCA
- Ability to communicate effectively with patients, visitors and Multi -Disciplinary Team.
- Work effectively as part of a team
- Empathetic
- Enthusiastic and Positive
- Ability to motivate
- Committed to working in a caring role

DESIRABLE QUALITIES

in <u>Care</u>

Acute / Secondary care experience

Good Information Technology skills

Willing to travel to University site weekly during academic year



Level 5 ASSISTANT PRACTITIONER

Duration - 24 months

APPRENTICE JOB ROLES

Assistant Practitioner

Radiography



OTHER -

Care Certificate c equivalent

NVQ level 2 or 3





- Maths and English GCSE Grade 4
 (C) or above or Level 2 Functional
 Skills in Numeracy and Literacy
- Minimum of 12 months current experience as an HCA
- Ability to communicate effectively with patients, visitors and Multi -Disciplinary Team.
- Work effectively as part of a team
- Empathetic
- Enthusiastic and Positive
- Ability to motivate
- Committed to working in a caring role

DESIRABLE QUALITIES

in Care

Acute / Secondary care experience

Good Information Technology skills

Willing to travel to University site weekly during academic year



Level 6

HEALTHCARE SCIENCE PRACTITIONER

Duration - 48 months

APPRENTICE JOB ROLES

Medical Engineering / Radiotherapy Physics Apprentice



OTHER -

Practical knowledge and competences demonstrat hobbies and interests or a workplace experience, (cothrough Work Experience School / College)





- 3 GCSEs grade 9 4 or equivalent including English, Maths and a Science subject <u>PLUS</u>
- 2 A Levels in Chemistry or Biology and one other Science subject <u>OR</u>
- BTEC Level 3 equivalent
- Competent use of Microsoft Office suite
- Good written & verbal skills
- Ability to liaise with others at all levels
- High level of accuracy and attention to detail
- Manual dexterity with a range of workshop tools
- Computer / keyboard skills
- Ability to concentrate in a busy workshop environment
- Ability to work in patient environment to repair equipment at bedsides

DESIRABLE QUALITIES

ed through ctual ould be while in Basic knowledge of electronic engineering principles and practical applications

Willing to travel to University site several times per academic year

Basic understanding and appreciation of electronic/ mechanical engineering principles



Level 6 OPERATING DEPARTMENT PRACTITIONER

Duration - 48 months

APPRENTICE JOB ROLES

Operating Department Practitioner (ODP)
Trainee



OTHER

Physical Science qualification

Some basic knowledge and un human anatomy and physiolog

Evidence of practical knowledge competences demonstrated the and interests or actual workpla (could be through Work Experischool / College)

Caring, compassionate and sel-





- 5 GCSEs Grades 9-4 (A*-C) including Maths and English or equivalent Level 2 qualification <u>OR</u>
- Access Diploma 60 credits (45 of which must be at Level 3) (Please note: the ESFA does not currently recognise credits gained as part of a HE Access programme as an equivalence to Maths / English Level 2 qualifications for this Apprenticeship) PLUS
- 112 UCAS Points
- Proficient spoken English
- Basic IT skills
- Evidence of recent study
- Insight into the roles and responsibilities of the post
- Excellent communication skills including verbal, non- verbal and written
- Good organisational and time management skills
- Manual dexterity
- Excellent interpersonal skills
- Team working
- Health and Social Care experience

DESIRABLE QUALITIES

derstanding of Y

le and rough hobbies ce experience, ence while in

f-motivated

Reliable and trustworthy

Confident and enthusiastic

Willingness to develop new skills and undertake apprenticeship training programme – including study days in University and external clinical placements

Commitment to complete the programme

Awareness of professional and personal limitations

Confidence to work under supervision in the clinical setting

Able to cope with physical and emotional aspects of the role

Previous experience working in the perioperative setting

Willing to travel to University site weekly during academic year



Level 6 REGISTERED NURSE

Duration - 36-48 months

APPRENTICE JOB ROLES

Registered Nurse Apprentice

(Currently career progression route only)



OTHER -

HCA experience in care setting

Completion of an H development progr





- GCSEs at grade 4+/ C+ in an English-based subject and Maths or equivalent qualifications Plus either:
- Grades BBC from A-levels
- BTEC National Diploma at a D*D*
- BTEC QCF Extended Diploma at grade DMM
- OCR National Extended Diploma at an M2 grade
- CACHE Level 3 Diploma at a B grade
- Access to HE Diploma Full award (60 credits) of which a minimum of 45 must be at Level 3 with at least 24 of these Level 3 credits at Merit or Distinction.

 (Please note: the ESFA does not currently recognise credits gained as part of a HE Access programme as an equivalence to Maths / English Level 2 qualifications
- Successful completion of the Foundation Year in Public Health, Health Studies or Social Care

- Undergraduate or Postgraduate degrees
- Foundation degrees /HND/ HNC
- Completion of Care Certificate or equivalent
- Minimum of 12 months current experience as a Health Care Assistant
- Intermediate IT skills
- Work effectively as a team player as part of a multidisciplinary team
- Understanding of the role of the Registered Nurse
- Evidence of time management skills and ability to prioritise.
- Ability to communicate with members of the public and health and care providers.
- Ability to deal with non-routine and unpredictable nature of the work
- Ability to work on own initiative

DESIRABLE QUALITIES

an acute

łCA amme Understanding of basic physiology, e.g. normal vital signs, fluid balance, nutritional requirements etc.

Understanding of the importance of the promotion of health and wellbeing

Willing to travel to University site weekly during academic year



Level 6

PHYSIOTHERAPIST

Duration - 48 months

APPRENTICE JOB ROLES

Physiotherapist Apprentice

(Currently career progression route only)



OTHER -

Communication, er and caring skills

Sensitivity and toler





- GCSEs at grade 4+/ C+ in an English-based subject and Maths or equivalent qualifications <u>Plus either</u>:
- Grades BBC from A-levels
- BTEC National Diploma at a D*D*
- BTEC QCF Extended Diploma at grade DMM
- OCR National Extended Diploma at an M2 grade
- CACHE Level 3 Diploma at a B grade
- Access to HE Diploma
 Full award (60 credits)
 of which a minimum of
 45 must be at Level 3
 with at least 24 of these
 Level 3 credits at Merit
 or Distinction. (Please
 note: the ESFA does
 not currently recognise
 credits gained as part of
 a HE Access programme
 as an equivalence to
 Maths / English Level
 2 qualifications for this
 Apprenticeship)

- Successful completion of the Foundation Year in Public Health, Health Studies or Social Care
- Undergraduate or Postgraduate degrees
- Foundation degrees / HND/ HNC
- Completion of Care Certificate or equivalent
- Intermediate IT skills
- Work effectively as a team player as part of a multidisciplinary team
- Understanding of the role of the Physiotherapist
- Evidence of time management skills and ability to prioritise.
- Ability to communicate with members of the public and health and care providers.
- Ability to deal with non-routine and unpredictable nature of the work
- Ability to work on own initiative

DESIRABLE QUALITIES

npathy

ance

Ability to use own initiative

Potential to undertake an intensive course of study

Reliability, honesty and trustworthiness

Enthusiasm, dedication and determination

Willing to travel to University site several times per academic year



Level 6 OCCUPATIONAL THERAPIST

Duration - 48 months

APPRENTICE JOB ROLES

Occupational Therapist Apprentice

(Currently career progression route only)



OTHER -

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Interested in people Communication, er and caring skills

Sensitivity and toler





- GCSEs at grade 4+/ C+ in an English-based subject and Maths or equivalent qualifications <u>Plus either</u>:
- Grades BBC from A-levels
- BTEC National Diploma at a D*D*
- BTEC QCF Extended Diploma at grade DMM
- OCR National Extended Diploma at an M2 grade
- CACHE Level 3 Diploma at a B grade
- Access to HE Diploma Full award (60 credits) of which a minimum of 45 must be at Level 3 with at least 24 of these Level 3 credits at Merit or Distinction. (Please note: the ESFA does not currently recognise credits gained as part of a HE Access programme as an equivalence to Maths / English Level 2 qualifications for this

- Successful completion of the Foundation Year in Public Health, Health Studies or Social Care
- Undergraduate or Postgraduate degrees
- Foundation degrees /HND/ HNC
- Completion of Care Certificate or equivalent
- Intermediate IT skills
- Work effectively as a team player as part of a multidisciplinary team
- Understanding of the role of the Occupational Therapist
- Evidence of time management skills and ability to prioritise.
- Ability to communicate with members of the public and health and care providers.
- Ability to deal with non-routine and unpredictable nature of the work
- Ability to work on own initiative

DESIRABLE QUALITIES

npathy

ance

Ability to use own initiative

Potential to undertake an intensive course of study

Reliability, honesty and trustworthiness

Enthusiasm, dedication and determination

Willing to travel to University site several times per academic year



Level 6



Duration - 48 months

APPRENTICE JOB ROLES

Radiographer Apprentice

(Currently career progression route only)



OTHER -

SIEMENS

Interested in people

Communication, er and caring skills

Sensitivity and toler





- GCSEs at grade 4+/ C+ in an English-based subject and Maths or equivalent qualifications Plus either:
- Grades BBC from A-levels
- BTEC National Diploma at a D*D*
- BTEC QCF Extended
 Diploma at grade DMM
- OCR National Extended Diploma at an M2 grade
- CACHE Level 3 Diploma at a B grade
- Access to HE Diploma Full award (60 credits) of which a minimum of 45 must be at Level 3 with at least 24 of these Level 3 credits at Merit or Distinction. (Please note: the ESFA does not currently recognise credits gained as part of a HE Access programme as an equivalence to Maths / English Level 2 qualifications for this

Apprenticeship)

- Successful completion of the Foundation Year in Public Health, Health Studies or Social Care
- Undergraduate or Postgraduate degrees
- Foundation degrees /HND/ HNC
- Completion of Care Certificate or equivalent
- Intermediate IT skills
- Work effectively as a team player as part of a multidisciplinary team
- Understanding of the role of the Radiographer
- Evidence of time management skills and ability to prioritise.
- Ability to communicate with members of the public and health and care providers.
- Ability to deal with non-routine and unpredictable nature of the work
- Ability to work on own initiative

DESIRABLE QUALITIES

npathy

ance

Ability to use own initiative

Potential to undertake an intensive course of study

Reliability, honesty and trustworthiness

Enthusiasm, dedication and determination

Willing to travel to
University site several times
per academic year







